

Quality Policy Statement

At Red Ball Oxygen we are committed to consistently and immediately respond to our customers' needs. Every Red Ball employee will provide safe, honest, quality service for every customer, every time. We will accomplish this by delivering the Perfect Order, which requires excellent execution at every stage of interaction, from account set-up, to delivery, to billing. We are all committed to continuously improve the effectiveness of our processes and to meet our quality objectives. Management at Red Ball Oxygen provides the best tools and training available to satisfy customer requirements. Red Ball Oxygen complies with both ISO 9001:2008 and ISO 17025:2005.

This document is also referred to as QS500

This is simply stated as

DELIVER THE PERFECT ORDER!